

Why hasn't our technology solution fixed the problem?



How can we increase the quality and safety of patient care?



How can I engage and empower my frontline staff?

**himformatics**

We help you streamline your care processes and efficiently use the technology you have to make it easier to care for your patients.

## Clinical Optimization and Process Redesign

### Think differently.

#### Focus first on the “what,” then on the “how.”

When you know what problem you are trying to solve, it is easier to identify and implement the right solution. We help you focus first on what you need to accomplish, establish the long-term vision, understand your ideal state and identify current obstacles. We work with you on how to close any gaps and eliminate activities that don't add value to ensure efficient, cost-effective workflows. Using Lean Six Sigma, we help you set goals, measure performance and adopt a method for ongoing improvement that may entail people, processes and/or technology.

### Stay compliant without sacrificing care.

#### Deliver a safe, quality patient experience.

Shrinking reimbursements, budget pressures and healthcare regulations are forcing organizations to search for ways to deliver compliant, high-quality care cost-effectively. Improving operational processes allows you to take advantage of technology to care for patients more efficiently and can help reduce clinical challenges in a complex business environment. We work with you to understand your business and provider needs and incorporate them into actual workflows.

### Engage and empower.

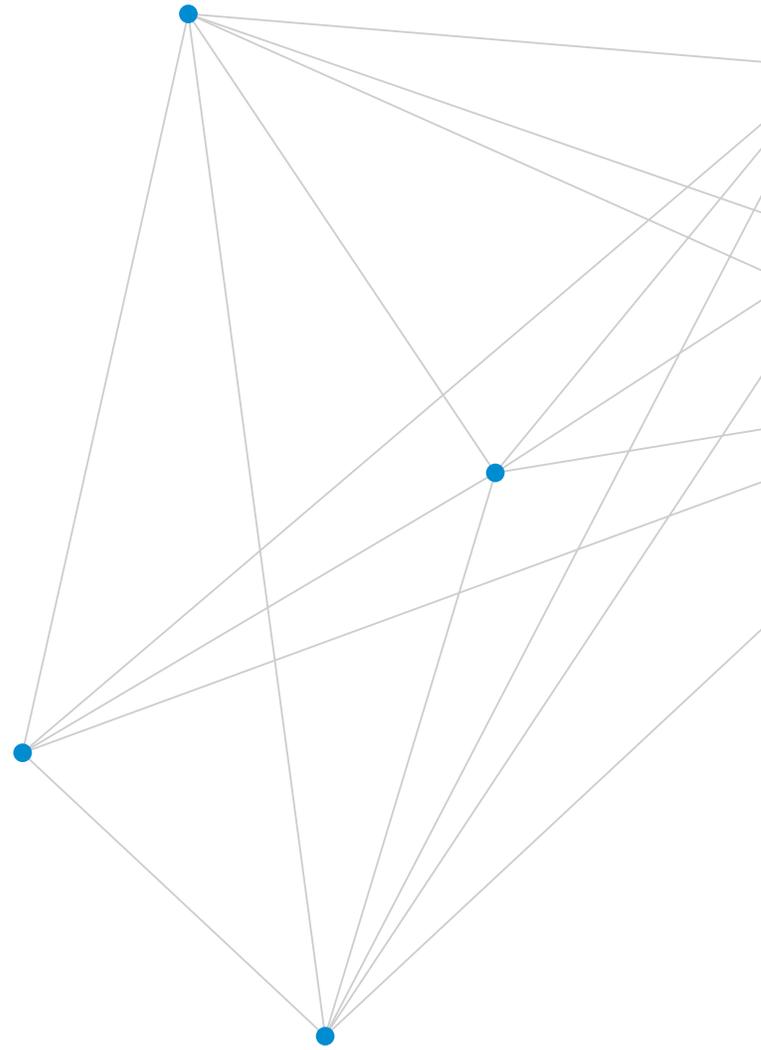
#### Take advantage of your team's knowledge.

Streamlining your operations means making sure your leadership is engaged and your providers and staff feel empowered. We help facilitate conversations at all levels so those who are responsible for the bottom line as well as those on the front lines can share how work actually gets done, offer ideas on how to improve processes and spend their time and intellect more valuably. We also help you develop and document efficient workflows that tie back to your goals.

# Clinical Optimization and Process Redesign

## Our Expertise

- Lean Six Sigma
- Process Improvement and Redesign
- Business / Workflow Analysis
- EHR Optimization
- Program and Change Management
- Performance Measurement
- Business and Clinical Outcomes
- Provider Engagement
- Frontline Staff Engagement



## Why Himformatics?

### We ask “Why?”

We help you achieve your goals — and can even help you figure out what they are.

Rather than chasing the latest trend, we ask tough questions upfront to understand what you need to accomplish, why and when. We can help with everything from IT assessment and strategy to vendor selection, implementations, training, and measurement.

### We get in the trenches.

We work shoulder to shoulder to get the job done.

Your organization is unique. Your strategy and tactics should be, too. We first understand how your organization works, where the biggest challenges to achieving your goals are, and how to address them.

### We know healthcare and IT.

We apply years of lessons learned to help you succeed.

Many of us have held leadership positions in healthcare organizations and understand the challenges you face. We are uniquely positioned to apply both business understanding and technical knowledge to your situation.

## Core Competencies

- Strategy and Assessment
- Program and Project Management
- Workflow and Operational Improvement
- Implementation and Design
- Informatics
- Contract Reviews and Negotiations

## Focus Areas

- Business Intelligence and Analytics
- Clinical Optimization and Process Redesign
- Health Data Exchange and Interoperability
- IT Strategy and Performance
- Physician Practice Integration
- Population Health Management
- Regulatory and Compliance
- Revenue Cycle Optimization and Process Redesign